HEDIS® Toolkit
**Adults' Access to Preventative/
Ambulatory Health Services (AAP)**

Texas Children's® Health Plan

Who is eligible?
All members who are adults age 20 years and older.

Why it matters?
Preventive and ambulatory care visits for adults are imperative for the early detection and treatment of potential health issues. The preventive/ambulatory care visits can potentially reduce the risk of disease and premature death in the adult population. The care visits are an important opportunity for members to receive preventive care and education, as well as help address acute issues or manage chronic conditions.[1]

Measure Description
The percentage of members 20 years and older who had an ambulatory or preventive care visit during the measurement year.

Best Practices
- Educate members on the importance of having **at least one** preventative or ambulatory care visit during **each** calendar year.

- Consider offering expanded appointment hours or walk-in/same-day appointments to enhance access to care for the young adult and adult populations.

- Proactively contact or follow up with patients who have not completed their preventive or ambulatory health visit. Prioritize those members who are at risk of not meeting the measure compliance requirements.

- Make appointment reminder calls or automated messages to patients who have upcoming ambulatory/preventive care appointments to decrease no-show rates.

- Schedule follow-up appointments in advance or at the end of each appointment to allow for availability.

- Encourage the use of patient portal platforms such as MyChart to schedule appointments, keep track of visits, communicate with their PCP, and update health information.

Claim Codes
This measure uses <u>Ambulatory Visits</u> and <u>Reason for Ambulatory Visit</u> codes to identify ambulatory or preventative care visits

Ambulatory Visits

Code System	Codes
CPT	99483, 99345, 99342, 99344, 99341, 99350, 99348, 99349, 99347, 99385, 99386, 99387, 99384, 99382, 99381, 99383, 99306, 99305, 99304, 99315, 99316, 99245, 99243, 99244, 99242, 99205, 99203, 99204, 99202, 99211, 99215, 99213, 99214, 99212, 99422, 99423, 99421, 92004, 92002, 92014, 92012, 99395, 99396, 99397, 99394, 99392, 99391, 99393, 99401, 99402, 99403, 99404, 99411, 99412, 98971, 98972, 98970, 99458, 99457, 98981, 98980, 99310, 99308, 99309, 99307, 98967, 98968, 98966, 99442, 99443, 99441, 99429
HCPCS	G0439, G0438, G2252, G2012, G2251, T1015, G0463, G0402, G0071, G2250, G2010, S0621, S0620
UBREV	0511, 0983, 0521, 0517, 0523, 0510, 0520, 0522, 0514, 0519, 0529, 0982, 0515, 0513, 0516, 0526, 0525, 0524, 0528, 0527

Reason for Ambulatory Visit

Code System	Codes
ICD10	Z00.00, Z00.01, Z00.121, Z00.129, Z00.3, Z00.5, Z00.8, Z02.0, Z02.1, Z02.2, Z02.3, Z02.4, Z02.5, Z02.6, Z02.71, Z02.79, Z02.81, Z02.82, Z02.83, Z02.84, Z02.89, Z02.9, Z76.1, Z76.2

Do not include laboratory claims (claims with POS code 81).

Additional Resources

Provider Resources
- Clinical Practice Guidelines
- NCQA Adults' Access to Preventative/Ambulatory Health Services (AAP)

Member Resources
- TCHP Young Adult Landing Page
  - Includes more information on transitioning to adulthood, wellness visits, sexual health, mental wellness, our Value-Added Services Program, and additional topics affecting the 16-21 year-old population.
  - Includes resources for referral assistance for members who need to transition from a pediatric provider to an adult primary care provider.
- TCHP Transportation Assistance
- TCHP Heathy Rewards Program
  - Young Adult Wellness Visit Reward

References

1   *Source: National Committee for Quality Assurance (NCQA). Adults' Access to Preventative/Ambulatory Health Services (AAP). https://www.ncqa.org/report-cards/health-plans/state-of-health-care-quality-report/adults-access-to-preventive-ambulatory-health-services-aap/*